



# King George's House

**A supported housing  
service young single  
homeless people with  
support needs.**

King George's House  
40 Stockwell Road  
Stockwell  
SW9 9ES

020 7501 9795

Part of  
**Evolve** Housing + Support  
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[evolvehousing.org.uk](http://evolvehousing.org.uk)

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## Service overview

- › Based in Stockwell, King George's House is an 87 bed service for single homeless young people from 16 years of age with a range of support needs.
  - › Customers are empowered to make decisions including choosing their support worker.
  - › The average length of stay is between 1 and 2 years depending on the support needs of the individual.
  - › Customers receive either weekly or monthly 1:1 key work support and can take part in activities and workshops on site.
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## Eligibility Criteria

King George's House customers:

- › are aged from 16 years old;
- › may have complex needs which includes ill mental health, offending behaviour and not being in employment, education or training;
- › not living as a household with another person; and
- › are fully committed to engage in the support offered by the service.

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## How do I make a referral to King George's House?

- › We accept referrals which come through the Lambeth Council's Support Needs Assessment and Placement team (SNAP).

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## What support will I receive?

- › We aim to empower customers to build on their existing skills so that they can achieve their goals. A dedicated support worker meets with each customer to complete key work sessions, support plans and risk assessments.
  - › We believe that people can move beyond their current circumstances. Support workers can assist customers in areas such as budgeting, getting into education or employment, accessing local services and moving on to live independently.
  - › Customers help to plan their outcomes monitoring, select the time and location of their support sessions, and plan support activities including nutrition and budgeting.
  - › Regular workshops are available to residents including sexual health awareness, and cooking and healthy eating workshops.
  - › Customers have access to training and employment opportunities through the Work and Learning Programme and Customer Employment Partnership. We also support customers through counselling and health and wellbeing support workers.
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## **What is expected of customers?**

- › We want our customers to play a key role in defining and designing the work we do.
- › This approach is built on mutual respect between staff and customers. We ask that customers treat others as they would wish to be treated and act in accordance with the agreement that they sign when they join us.
- › We treat our customers and staff with respect and with a positive regard. We believe that everyone has the potential to make a positive contribution to society and that these goals can only be achieved by creating a positive living environment.
- › We expect that all customers will uphold and abide by our equality and diversity guidelines.
- › Customers are responsible for paying a weekly personal service charge that covers water, electricity and lighting. Customers must also commit to paying any rent charges regularly and on time.

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## **Move On Options**

- › We support all customers to move on to independent into stable accommodation.
- › We also work with a range of service providers who assist our customers with rent deposit schemes to move on to private rented accommodation.
- › Where possible we work with friends and family to enable customers to return home.

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## **Consultation, Comments & Complaints:**

- › We want to make sure that our service is right for our customers. Therefore we regularly consult with our customers to review all proposed and current procedures to ensure they are suitable and effective.
  - › We welcome comments and complaints. All feedback is positive and can assist us to continually improve our service.
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## Folusho

Team Leader

- › I have been with the organisation for over two years supporting homeless people of all ages many of whom have complex needs. We are committed to working at King George's House with our young people to support and develop their life skills and move on to independent living.



### Stephanie

A customer of King George's House

**"Staff have helped me so much and I've learned how to live and think independently. I really didn't know how to do that when I first came to King George's House. I am better in so many ways."**



### King George's House

40  
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Road  
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SE9 9ES

020 7501  
9795

If you have any questions please contact our staff team:

020 7501 9795

## Evolve

### A place of positive change and growth

We are a housing and support charity, working with over 2,000 people each year in and around London. We are a place of positive change and growth for people of all ages, cultures and backgrounds.