



Allum
House



Charles
Darwin
House



Lewis
King
House

Bromley Services

A supported housing service for homeless people with support needs up to the age of 65.

Bromley Services
Charles Darwin House
47-49 Plaistow Lane
Bromley
BR1 3HH

020 3780 8130

Part of

Evolve Housing + Support

 /EvolveLDN

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evolvehousing.org.uk

Service overview

- › Based in Bromley, Evolve's Bromley Services are comprised of Charles Darwin House, Lewis King House and Allum House.
 - › Bromley Services support 49 people up to the age of 65 with a range of support needs.
 - › Customers are empowered to make decisions including choosing their support worker.
 - › Customers receive regular 1:1 support and can take part in activities and workshops.
 - › Allum House and Lewis King House consist of shared accommodation with communal facilities including a shared kitchen, lounge and garden area. Charles Darwin House consists of self contained flats.
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Eligibility criteria

Bromley customers

- › are between 18 and 65 years old;
- › homeless or with a housing need and a connection to Bromley;
- › have low to medium support needs which may include mental ill health, substance misuse issues, offending behaviour or not being in employment, education or training;
- › are not living as a household with another person; and
- › are fully committed to engage in the support offered by the service.

How do I make a referral to Bromley?

- › We only accept referrals that come through the London Borough of Bromley.

What can customers expect from us?

- › We aim to empower customers to build on their existing skills so that they can achieve their goals. A dedicated support worker meets with each customer to complete key work sessions, support plans and risk assessments.
 - › We believe that people can move beyond their current circumstances. Support workers can assist customers in areas such as budgeting, getting into education or employment, accessing local services and moving on to live independently.
 - › Customers help plan their support, select the time and location of their support sessions, and plan activities including nutrition, personal health or care.
 - › Regular workshops are available to residents including sexual health awareness as well as cooking and healthy eating workshops.
 - › Customers have access to training and employment opportunities through the Work and Learning Programme and Customer Employment Partnership.
 - › We also support customers through counselling and health and wellbeing supports.
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What is expected of customers?

- › We want our customers to play a key role in defining and designing the work we do.
- › This approach is built on mutual respect between staff and customers. We ask that customers treat others as they would wish to be treated and act in accordance with the agreement that they sign when they join us.
- › We treat our customers and staff with respect and with a positive regard. We believe that everyone has the potential to make a positive contribution to society and that these goals can only be achieved by creating a positive living environment.
- › We expect that all customers will uphold and abide by our equality and diversity guidelines.
- › Customers are responsible for paying a weekly personal service charge that covers water, electricity and lighting. Customers must also commit to paying any rent charges regularly and on time.

Move On Options

- › We support all customers to move on to independent and stable accommodation.
- › Where possible we work with friends and family to enable the customer to return home.

Consultation, Comments & Complaints:

- › We want to make sure that our service is right for our customers. Therefore we regularly consult with our customers to review all proposed and current procedures to ensure they are suitable and effective.
 - › We welcome comments and complaints. All feedback is positive and can assist us to continually improve our service.
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Abi Team Manager

- › I am 100% committed to support both our customers and staff and enjoy being a part of making customers dreams become a reality.



Kevin

A customer of our Bromley Services

“Before, I felt like I was in a downward spiral but now I feel more confident and happy, like I've been given the tools to make decisions for myself. I've got a lot of backing from the staff to move on positively. I know that I'm going upwards.”



Bromley Services

47-49
Plaistow Lane
Bromley
BR1 3HH

0203780
8130

Allum House

2 Plaistow Lane
Bromley
BR1 3HU

Lewis King House

51-53
Plaistow Lane
Bromley
BR1 3HH



If you have any questions please contact our staff team:

020 3780 8130

Evolve

A place of positive change and growth

We are a housing and support charity, working with over 2,000 people each year in and around London. We are a place of positive change and growth for people of all ages, cultures and backgrounds.